



FAA Property Management (07) 5327 3469 Rentals@faa.net.au www.faaproperty.net.au

Welcome to stress-free property management

Our service model is to provide the optimum real estate experience for property investors and tenants. We aim to achieve this by ensuring our clients receive quality service supported by a team of experienced professionals.

Understanding property is not only about the physical entity – the property, but fundamentally the people involved in the entire process. Our network provides advice on all aspects of finance and property.



Why choose us

Accurate Rental Appraisal

Ensure minimum vacancy and maximum return on your investment.

Professional Marketing

Maximise exposure to the market and minimise vacancy periods with quality photos and listings on industry leading websites to secure the best tenant.

Comprehensive Tenant Assessment

 ${\it Reference, employment and TICA checking.}$

Residential Tenancy Agreement

Is completed prior to tenants moving in including a detailed Entry Condition Report on the statutory form with photographs to ensure accurate reporting.

Bond

Is collected and lodged with the Residential Tenancies Authority (RTA).

Quarterly Inspections

We provide a full written report with photos and identify any issues that need attention every 3 months.



Rental Income

We monitor all tenant payments and have a rental arrears process for tenants who fall behind in rent. Rent will be disbursed to you twice a month and a Rental Statement will be sent monthly.

Property Bills

We can pay any approved invoices, relevant body corporate fees, rates and insurance invoices directly from the rent paid by the tenant.

Lease Renewal Negotiations

3 months prior to a lease expiring we discuss if you would like to offer the tenant a new lease and check the rent reflects the current market rate.

Maintenance Requests

We will discuss all maintenance repairs with you and any work required will be addressed by a qualified and appropriately licensed trades person.

24/7 Access

Review up to date information on your property via portal online.



Property Compliance

We engage qualified organisations to undertake regular checks to ensure your property continues to meet legislative and compliance requirements e.g. smoke alarms.



Testimonials

This morning I dropped off the keys to our property that we have been renting through FAA (26 Laurina Way, Peregian Springs) and once again, although we have only been dealing with your company for a short time, the level of friendly, professional, efficient service has been second to none.

My partner Jo and I, have dealt with many Real Estate companies (both as Property Owners and Tenants) and we both agree that the level of service we have received from your Property Management team, especially Kayla, has been the best we have received EVER!!!

All we can say really is a HUGE THANK YOU and to say that your service has not gone unnoticed and is really appreciated.

We would definitely recommend FAA to both Property Owners and Tenants alike. Thanks again.

Tony & Jo Peregian Springs, QLD Kayla is a breath of fresh air, she is always bubbly, is attentive and listens to what I have to say, while also providing feedback. She follows up on any actions. Kayla is an asset to the team.

Linley Bli Bli, QLD

Tips of how to avoid bad tenants

- Conduct adequate background checks
- Always get a Tenancy Deposit and put it into the RTA Rental Bond Scheme
- Don't accept cash payers
- Get a well written Tenancy Agreement
- Undertake Routine Inspections
- Don't accept just anyone
- Maintain good relationships with your Tenants

If you don't have time or knowledge appoint an expert

Property Manager

